

# Rental Terms and Conditions

## Art.1- Requirements

1. Driver Qualifications. Drivers must be in possession of all the requirements established by law and the necessary driving license valid in the European Union at the time of signing the rental contract; in particular, they must be holders of a European category B driving license for the rental of motor vehicles and lorries with a total mass not exceeding 3.5 tons. The license must be shown in original physical form, must be legible, free from changes that do not present authenticity through the stamp affixed by the issuing authorities, valid at the time of collection of the vehicle and expiring after the date of expected return of the same. Photocopied or digital licenses will not be accepted.
2. Drivers age restrictions. For rental purposes it is necessary that the Drivers have reached the age of twenty-five and have held a driving license for at least one year; in the absence of this requirement, the "Young driver fee" clause will be automatically activated according to the prices indicated in the table in art. 6.
3. Limitation for novice drivers. The Lessor will not be able to rent to novice drivers, who have obtained the driving license for less than six months, vehicles with a power greater than Kw55 for each ton of tare weight of the vehicle.
4. Rental in favor of third parties. It is possible to rent in favor of third parties: in this case, the Customer who makes the reservation, must indicate the end user of the rental service (driver) specifying the identification data.
5. Collection and return of the vehicle. The rented vehicle must be picked up at the Lessor's station indicated in the booking and returned there. The vehicle can be returned to a different station other than the one of collection by signing the "One way fee" clause according to the prices referred to in art. 6. The delivery and/or collection of the vehicle in a place other than the Lessor's stations may be agreed upon payment of the relevant service ("Delivery fee" and/or "Pick-up fee"), to be agreed with the Lessor before the conclusion of the contract. If the vehicle is not returned to the station or to the pre-established or agreed place, the Customer will be required to pay a penalty according to the table referred to in art. 5 ("Vehicle recovery penalty"), in addition to the costs of recovery of the vehicle and the loss of earnings for the time useful for recovery, calculated on the basis of the "Standard" price list reported in art. 7.
6. Security deposit. At the time of conclusion of the contract, the security deposit required for the type of vehicle chosen must be paid. The security deposit must be paid by the Customer by credit card, prepaid card, atm card, debit card, bank transfer (subject to prior agreement with the Lessor) or cash. The credit/debit card must be valid for at least one month from the end date of the rental. Credit, debit, or prepaid cards and atm cards must be shown in original physical form to allow data verification: virtual cards, photocopies, or scans or in any digital format will not be accepted.
7. Disabled pass. If the Customer is in possession of a disabled pass, he is obliged to communicate to the local authorities the license plate of the rented vehicle. Failing this, the Customer will be responsible for any penalties for violations of the Highway Code perpetrated during the rental.
8. Required data. If the Customer does not provide the information necessary for the stipulation and execution of the contract, better indicated in art. 10, Vitarent S.r.l. will not be able to provide rental services and any reservation made will be considered invalid with the exclusion of any right to reimbursement.
9. Rental requirements. The Customer undertakes to verify that he is in possession of all the requirements provided for in art. 1 for the purposes of rental and declares to accept these conditions of contract. Aware of the criminal responsibility in case of false declarations, it also undertakes to provide correct information on its personal details, residential address, telephone number, e-mail address and original identity document. Photocopies or scans or documents in digital format will not be accepted. Failing this, the Lessor will not be able to fulfill the contract that will be considered terminated without recognition of the right to any reimbursement in favor of the Customer. The Customer must also drive the vehicle in health conditions suitable for diligent and prudent driving, refraining from taking substances that may alter the senses and / or impair the ability to understand and want in accordance with the provisions of the Italian Highway Code in force.

## Art.2- Rental conditions

1. Reservation. The reservation is considered validly received by the Lessor from the moment he communicates the confirmation in writing.
2. Changes to the reservation. Any changes requested by the Customer regarding a booking are subject to availability and must be agreed in advance with the Lessor who must provide written confirmation.
3. Prepayment reservations. Bookings involving the payment of a sum as a "Down payment" are not refundable in case of cancellation if the request is received by the Lessor within 48 hours prior to the expected date of withdrawal of the original reservation, i.e., net of any changes requested by the Customer and authorized by the Lessor. If the cancellation request is received by the Lessor before 48 hours before the scheduled time of withdrawal of the original reservation, the amount paid will be refunded net of bank charges according to the table in art. 6 ("Refund fee" or "International refund fee" in case of cancellation to foreign bank account) within thirty days from the date of request.
4. Vehicle equipment. The vehicle is delivered together with the accessories required by law, such as, but not limited to standard tool kit, reflective jacket, parking triangle, spare wheel or tire repair kit, vehicle documents and insurance policy (in copy). The Customer declares to have verified that the vehicle delivered is in good condition and suitable for the agreed use.
5. Winter equipment. The Lessor makes available to the Customer who requests it in advance, the mandatory winter equipment for road traffic from 15 November to 15 April of each year, based on material availability and upon payment according to the rates shown in the table in art. 6 ("Snow chains").
6. Custody of the vehicle. From the signing of the contract and from the moment of collection, the Customer is the guardian of the vehicle and all its accessories: he must therefore take care of the custody with the diligence referred to in art. 1176 of the Italian Civil Code. In the event of damage to the rented vehicle or breakdowns, anomalies or warning lights in the vehicle, the Customer undertakes to immediately inform the Lessor and provide a detailed and exhaustive description of the incident, stop the vehicle, and follow the instructions of the Lessor in order to protect the vehicle, the rights of the Lessor and to allow the replacement or return of the vehicle. Failing this, the customer will be liable for all major damage caused to the vehicle due to failure to signal and interrupt the march.
7. Contract in favor of third parties. The Customer who should stipulate the rental contract for the benefit of a third party according to art. 1.4 of these conditions, guarantees that he is in possession of the requirements referred to in art. 1.1, 1.2, 1.3, 1.5 and 1.6 and will respond jointly with him for all the obligations arising from the contract, without the benefit of prior enforcement.
8. Drivers. The rented vehicle can only be driven by those who are indicated as the Driver at the time of signing the contract; the Customer undertakes not to allow the vehicle to be driven by another person, unless the "Additional driver fee" clause is signed according to the prices indicated in the table in art. 6. Each Driver must provide, before the conclusion of the contract, correct information on their personal details, residential address, telephone number, e-mail address, identity document and driving license in original physical form (photocopies or digital formats will not be accepted). The Customer guarantees that these subjects are in possession of the requirements referred to in art. 1.1, 1.2, 1.3 and 1.5. The Customer and the persons indicated as Driver are jointly and severally liable for all obligations arising from the rental contract.
9. Rights on the vehicle. The Customer acknowledges that he does not have any real right to the vehicle and therefore cannot dispose of it in any way. The subletting of the rented vehicle and the assignment of the contract are prohibited.
10. Operating hours. The staff is present at the Lessor's desk every day, including holidays (unless otherwise notified by the Lessor), from 08:00 to 23:00. The Customer who intends to collect the rented vehicle outside opening hours must make a prior request to the Lessor to activate the "Overtime fee" clause. Any acceptance of the request will be valid only if communicated by the Lessor in writing and, in this case, the relative price will be applied according

to what is indicated in the table in art. 6, for each hour or fraction of it that elapses from closing time until the actual pick-up time.

11. Deadline for collection of the vehicle. If the Customer does not show up to collect the car within one hour of the time scheduled in the reservation, the Lessor reserves the right to cancel the reservation. In this case, he will be charged a penalty equal to the full amount paid as a "Down payment".
12. Check-out/check-in form. The check-out/check-in form is integrated into the contract and compiled with it. The check-out form indicates any pre-existing damage already detected by the Lessor. At the time of collection, the Customer is required to check the condition of the vehicle and the possible presence of damages and defects that have not already been indicated by the Lessor. In the event that the Customer detects a visible damage, or a defect not described in the check-out/check-in form, he must report it to the Lessor before starting the vehicle. The Lessor will proceed to verify the Customer's findings and note the damage in the contract. Failing this, the vehicle will be considered in the state and conditions indicated in the contract and the Customer will be held responsible for any new damage or defect detected at the time of return.
13. Damage dispute. In case of damages to the vehicle itself or to its accessories not reported in the check-out form are detected at the time of return of the Vehicle, the Lessor will immediately provide an estimate of the repair costs according to the "Vitarent Damage Matrix" attached to these Rental Terms and Conditions. These costs will be charged directly to the Customer.
14. Damage matrix. Damages are qualified and quantified according to the "Vitarent Damage Matrix" whose rates and methods of application are an integral part of these Rental Terms and Conditions. The amounts indicated in the "Vitarent damage matrix" include labor, consumables, and waste disposal costs. Where damages are not covered by the "Vitarent Damage Matrix" or are indicated as "Not quantifiable – NQ", the Lessor will appoint a third party who will assess the extent and amount of the damage. The Lessor reserves the right not to immediately repair the vehicle if the damage caused by the Customer does not affect its functionality.
15. Fuel policy. The vehicle is generally delivered with a full tank of fuel and the Customer is required to return it with a full tank. Failing this, the penalty for the refueling service will be charged according to the table in art. 6 ("Refueling fee"), in addition to the cost of fuel valued at € 2.00 per liter for petrol or diesel, plus VAT and station charges. If, at the time of collection, the fuel tank is partially full, the Customer must report it to the counter staff who will note it in the contract and authorize the return of the vehicle with the same level of fuel.
16. Return of the vehicle. The Customer undertakes to return the vehicle and its accessories and documents, free from things or goods, at the place, date and time established in the contract, in the same conditions in which it was delivered, without prejudice to normal wear and tear. If the vehicle is returned with a higher-than-normal level of dirt, art. 3.6 of these Terms will be applied.
17. Terms for returning the vehicle. At the time of conclusion of the contract, the time of return of the vehicle with a maximum delay time is established. If the Customer returns the vehicle after this deadline, a rental day will be charged (calculated on the basis of the "Standard" price list reported in art. 7 and any extras, accessories and additional clauses requested by the Customer calculated on the basis of the table in art. 6) in addition to a penalty according to the table referred to in art. 5 ("Penalty late delivery") for each day of delay, or fraction thereof, to compensate for the late return of the vehicle unless proof of loss of possession of the vehicle for reasons not attributable to the same. If the Customer returns the vehicle outside the opening hours of the counter, he can deposit the keys in the "Keybox" box at the Lessor's desk.
18. Extension of the duration of the contract. The Customer may request an extension of the duration of the rental contract before the date and time agreed for the return of the vehicle. The Lessor reserves the right to accept or refuse the extension request also based on availability. The request for extension will be valid only if accepted and communicated in writing by the Lessor, upon payment of the fee due for the further duration of the rental. In the event of an extension of the contract, the Client will be required to go to an office of the Lessor to sign a new rental agreement, no later than the date and time of expiry of the original contract. Requests for extensions involving the availability of the same Vehicle for periods longer than 30 days are not allowed. In any case, the Lessor, according to availability and upon return of the vehicle and closure of the rental contract, may propose to the Customer the stipulation of a new contract for the rental of the same or another vehicle.

19. Return to Keybox. In case of return of the vehicle after hours with unauthorized deposit of the keys in the "Keybox" box, the Customer will be required to pay the rental fee provided up to the material taken over of the vehicle by the counter staff and, in any case, will be responsible for the custody until that moment, also for any damage that the staff may find. The Customer remains the custodian of the vehicle and is responsible for all damages as well as for the partial or total loss of the keys themselves, until the reopening of the office and the material take over by the personnel in charge of the Lessor.
20. Failure to return the vehicle. If the vehicle is not returned by the date and time indicated in the contract, the Lessor may retake possession of it in any way. It will be presumed the will of the Customer not to deliver the vehicle at the end of the rental period in the contract in order to escape the obligations arising from the same. In this case, the costs of transport and recovery will be charged to the Customer and the Lessor will not be responsible for any objects found inside the vehicle. The Customer will also be required to compensate the Lessor for the loss of earnings for the entire period of detention, calculated on the basis of the "Standard" price list reported in art. 7.
21. Request to return. The Customer undertakes to return the vehicle as soon as requested by the Lessor. In case of non-return, the Lessor may regain possession of the vehicle even against the Customer will and, specifically, in cases where the Customer does not take care of the custody of the vehicle and does not fulfill its obligations in compliance with the conditions of contract.
22. Refunds. No refunds are provided in case the Customer shows up late for the collection of the vehicle or returns it in advance of the scheduled time for return, or if he renounces the extras requested and for which the relative cost has already been paid.
23. Dissolution of contractual relationship. The road accident, theft, fire, stop of the vehicle or in any case its loss, total or partial, constitute legitimate grounds for termination of the contractual relationship.
24. Declaration of damages or accidents. Upon return of the vehicle, the Customer must issue at the offices of the Lessor a declaration about any damage or accidents occurred during the rental and provide all the necessary documentation to support their reasons, it being understood that, in case of false declarations or failure to declare with consequent request for compensation by third parties, the Lessor reserves the right to apply a contractual penalty referred to in art. 5 ("Omitted accident declaration penalty").

### Art.3- Responsibility

1. Odometer malfunctions. The Customer is required to periodically check that the odometer is working correctly and undertakes to immediately inform the Lessor of any malfunction. If, at the time of return of the vehicle, the odometer is tampered with and / or faulty, the mileage rate will be determined on the basis of a flat-rate distance of 200 kilometers per day.
2. Copy of contract. The Customer is required to keep inside the vehicle his copy of the Rental Agreement, received from the Lessor, and to show it at the request of the competent Authorities.
3. Territorial limits. It is forbidden to drive the vehicle outside the territories of the Sardinia region unless if a specific written authorization is provided by the Lessor. Failing this, unauthorized transport outside the regional territory will be understood as a desire to steal the vehicle and the Lessor will immediately report it to the competent authorities and recover the vehicle. In this case, the costs of transport and recovery will be entirely borne by the Customer and the Lessor will have the right to collect a penalty as per the table in art. 5 ("Out of borders recovery penalty"). The Customer will also be required to compensate the Lessor for the loss of earnings for the entire period of detention, calculated on the basis of the "Standard" price list reported in art. 7.
4. Malicious events. In all cases of events that have caused damage to the rented vehicle, the Customer is obliged to immediately inform the Lessor, to provide a detailed and exhaustive description of the incident and to follow the instructions given by the Lessor for the protection of the Customer, the persons transported, the rented vehicle and the rights of the Lessor.
5. RC insurance. The Lessor guarantees that the vehicle is insured for civil liability from circulation with the legal limits. This policy does not cover damages suffered by the Driver or those caused by the Driver's responsibility.

The Customer declares to know, accept, and undertake to comply with the policy conditions, of which he will receive a copy together with the rental contract.

6. Cleaning of the vehicle. Any use of the vehicle that could compromise its hygienic condition or lead to stains, defects or damage to the upholstery or interiors is prohibited. By way of example, it is forbidden to leave waste in the vehicle, transport animals or smelly substances, smoke, consume meals or drinks inside the vehicle, wet or pour liquids on the upholstery, use the vehicle wearing wet or dirty clothing. If, according to the unquestionable judgment of the Lessor, extraordinary cleaning interventions are necessary, the Customer will be required to pay the penalty for the extraordinary cleaning of the vehicle pursuant to art. 5 ("Extra wash penalty"), while in case it is necessary to carry out an intervention of stain removal of the interiors and / or sanitation, the penalty referred to in art. 5 ("Sanitation penalty"). In both cases, the Customer must compensate the Lessor for the period of technical downtime of the vehicle aimed at the necessary interventions calculated on the basis of the "Standard" price list reported in art. 7.
7. Refueling. The Customer is obliged to pay attention to the type of fuel with which the vehicle is powered. In case of refueling with unsuitable fuel, the Customer will be required to compensate for all damages, including transport in case of stop of the vehicle and must compensate the Lessor for the period of technical downtime of the vehicle aimed at the necessary interventions calculated on the basis of the "Standard" price list reported in art. 7.
8. Loss/damage to keys or license plates. In case of loss or irreparable damage to the keys of the vehicle, the Customer will be required to refund the cost of the duplicate of the key itself according to the price list referred to in "Vitarent damage matrix". In case of loss or irreparable damage to the license plates, the Customer will be required to reimburse the cost of re-registration of the vehicle and must compensate the Lessor for the period of technical downtime of the vehicle aimed at processing the relative practice, calculated on the basis of the "Standard" price list reported in art. 7.
9. Claims from third parties. The Customer indemnifies the Lessor from any claim made by third parties for damages suffered by the latter to his person and to the goods transported and owned by them or in any case found in any way on the vehicle.
10. Theft, fire, or vandalism. In case of theft, fire, or vandalism (whether total, partial, or attempted), suffered during the period in which the vehicle is in the custody of the Customer, the latter is required to return the keys of the vehicle to the Lessor. Failure to deliver them constitutes gross negligence on the part of the Customer in the custody of the vehicle. The Customer is also required to immediately report the fact to the competent authorities of the place where the event occurred, to immediately notify the Lessor and to deliver a copy of the complaint submitted to the Authorities themselves.
11. Article 1588 of the Civil Code. In any case, the provisions of Article 1588 of the Italian Civil Code are reserved, of the existence of whose circumstances and conditions the Customer must provide rigorous proof.
12. Limitation of Liability Clauses. The Customer may sign the clauses "MiniKasko, Kasko or SuperKasko" in order to limit its liability towards the Lessor for damage caused to the vehicle as specified in the table in art. 8.
13. Ineffectiveness of limitation of liability clauses. Regardless of the signing of one of the aforementioned clauses, the Customer remains fully responsible for the amount of economic damage caused to the Lessor if at least one of the following circumstances occurs:
  - a) Violation of current regulations and / or the Highway Code.
  - b) Use of the vehicle in a manner and/or for purposes contrary to the law.
  - c) Use of the vehicle in violation of the provisions of these Rental Terms and Conditions.
  - d) Use of the vehicle for towing other vehicles.
  - e) Use of the vehicle off-road, on unpaved roads, rough roads, on roads in poor condition, on beaches, on flooded roads, on roads closed to traffic.
  - f) Use of the vehicle to give driving lessons or to practice driving, in route tests, in races, sports competitions and speed tests.
  - g) Use of the vehicle in conditions of tiredness, illness or under the influence of alcohol, medicines, or drugs.
  - h) Use of the vehicle without taking into account the signals and / or warning lights of the Vehicle or with tire pressure much lower than the operating one.
  - i) Use of the vehicle with a number of passengers or luggage exceeding the vehicle limits.

- j) Failure to provide a report certifying the dynamics of the accident and related documentation, complete with any "C.A.I. form" in the event of a road accident.
  - k) Failure or untimely reporting to the competent authorities in case of total or partial theft or vandalism.
  - l) Events caused intentionally or by gross negligence on the part of the Customer.
  - m) Harmful events caused by the careless abandonment of valuables inside the vehicle.
  - n) Failure to return the key following the theft of the vehicle.
  - o) Failure to assess the height of the vehicle.
  - p) Installation of unauthorized objects or equipment inside or outside the vehicle.
14. Road accident. In the event of a road accident, the Customer is required to immediately notify the Lessor and the Police, so that the Agents carry out the necessary surveys, and to remain on site as long as he remains the guardian of the vehicle. The Customer must provide a detailed description of the fact and adequately fill in the "C.A.I. form" (friendly accident report) in all its parts in order to facilitate the practice of compensation for damages with the insurance companies or with the person responsible for the accident. It will therefore have to acquire the data of the vehicles involved, their owners and drivers and the related insurance policies and the data of the witnesses present. The Customer must follow the instructions indicated by the Lessor for the custody of the vehicle. In any case, the Customer who incurs a road accident will be required to pay the relative penalty as per the table in art. 5 ("Penalty Road accident"). It is forbidden for the Customer to sign the friendly accident report form or to issue any liability statement. In case of violation of this article, the Customer will be required to compensate for all damages thus caused to the Lessor and will not be able to operate the clauses of limitation of liability that may be agreed in the contract.
15. Security deposit in case of road accident. In the event of a road accident, the Lessor is authorized to withhold the security deposit and additional sums as a precautionary measure against the Customer, until the outcome of the damage compensation procedure. This sum will be refunded in case of total compensation for the damage by the person obliged to pay compensation while, in the case of partial compensation, this will be deducted from the amounts due by the Customer. If the Customer is responsible for the production of the accident, he will be required to compensate the relative damage against the Lessor.
16. Third Party Liability. In any case where the damages are attributable to the responsibility of third parties, the Customer must provide all the information and useful information so that the Lessor can identify the person responsible and obtain from him the compensation due. Failing this, the Customer will be required to compensate the damage suffered by the Lessor, without prejudice to the Customer's right of recourse against the person responsible. In such cases, the security deposit will be retained until compensation has been made in favor of the Lessor.
17. Vehicle downtime. In all cases of technical downtime for extraordinary cleaning or sanitation, repairs, restoration of keys or plates, or in the event of administrative detention and seizure, also resulting from penalties for violations of the highway code, attributable to the responsibility of the Customer, he will be required to pay compensation in favor of the Lessor for the loss of earnings for the entire period of detention, calculated on the basis of the "Standard" price list reported in art. 7.
18. Liability of the Lessor. The Lessor is not liable to the Customer, the Driver, or members of their respective families for damages of any kind suffered by them, including economic damage, or for damage to the person or property resulting from breakdowns or defects in the operation of the vehicle or road accidents. In any case, the Lessor cannot be held responsible for any damage occurring as a result of theft, riots, fires, earthquakes, wars or other causes of force majeure. Objects left by anyone in the vehicle are considered abandoned and the Lessor is not required to keep them, nor can he be held accountable.
19. Administrative expenses. In all cases where the Customer's liability for damages to third parties or to the Lessor is involved, a one-off penalty is provided for as administrative costs for the management of the dispute, as per the table referred to in art. 6 ("Administrative expenses fee").
20. Roadside assistance. In all cases where the condition of the vehicle is such as to jeopardize its safety as a result of a puncture, breakdown, malfunction or accident, the Customer must contact the Lessor who will proceed to activate the Roadside Assistance service. The Roadside Assistance service is free only in the event of breakdown or malfunction of the vehicle not attributable to the Customer and includes interventions to get the vehicle back

on track or the recovery of the same and the Customer for the purpose of replacing the vehicle with one of the same category at the nearest Lessor's office. In all other cases, the Customer will be required to pay for the roadside assistance service as per the table in art. 6 ("Road assistance fee") and to reimburse the Lessor from the costs related to the intervention such as, but not limited to, mileage costs, off-road recovery interventions, parking costs, etc. In the event that the Customer needs Roadside Assistance during the Lessor's closing hours, he may contact the Roadside Assistance service at the number provided by the Lessor during the conclusion of the contract. No refund will be due to the Customer who decides to use a roadside assistance service other than that provided by the Lessor. The Roadside Assistance service is considered activated from the moment the Customer requests it and no refund will be due if he decides not to use it.

21. Road Assistance Clause. The Customer can sign the "Help Me" clause to be able to use the Roadside Assistance service free of charge, provided that the need is not caused by his willful misconduct or gross negligence.
22. Road tolls. The payment of road and motorway tolls and fines and related penalties imposed, and parking tickets are the sole responsibility of the Customer, who is required to reimburse the Lessor in the event that he is required to pay the relative payment.
23. Fines and traffic fines. In case of violation of the rules of the Highway Code, proven by notification to the Lessor of fines for administrative sanctions by the competent Authorities, the Lessor will communicate the data of the Driver indicated in the contract to the ascertaining body. The payment of these penalties is the sole responsibility of the Customer, who indemnifies and holds harmless the Lessor from all related expenses. The Customer will also be required to pay the Lessor a contractual penalty, not including the cost of the penalty, as administrative costs for the management of the practice, as per the table in art. 6 ("Administrative expenses fee").
24. Tax assessments. In case of notification of tax assessments for non-payment of penalties relating to the violation of the rules on vehicle traffic, the Customer will be required to pay the amount of the folder increased by the administrative costs for the management of the practice, as per the table referred to in art. 6 ("Administrative expenses fee").

## Art.4- Terms of payment

1. Payments and deposit and vouchers. No later than the collection of the vehicle, the Customer undertakes to pay the Lessor the amount due for the rental, the security deposit to cover any damages, clauses and extras requested and of which he has used, even in the case of prepaid rental and not included in this, accessories, penalties, damages referred to in art. 3 above. The only exception is the case in which the reservation is made through partners or brokers of the Lessor. In this case, payment will be requested at the end of the rental to the partner or broker himself but if the payment is not paid within 60 days from the date of return of the vehicle, the Customer will not be released from the obligation to pay the rental cost that will therefore be charged, without prejudice to the Customer's right to claim against the partner or broker.
2. Payment methods. The payment of the rental fee can be made through the following payment methods: cash, bank transfer (by prior agreement with the Lessor), credit card, prepaid card, debit card, debit card.
3. Credit card delegation. In the case of a payment method other than cash, if the card used is not in the name of the Customer, the latter must show a specific authorization signed by the cardholder through a delegation form provided directly by the Lessor, which must be attached to a copy of a valid identity document of the cardholder.
4. Return of security deposit. If the vehicle has been returned intact and complete with all parts and accessories and with the same level of fuel present at the collection and, in general, the Lessor does not have to charge for violations of these conditions, the security deposit will be returned to the Customer no later than thirty days from the date of return. In cases where it is not possible to return directly to the Customer the amount paid as a security deposit, since, for example, issued in cash, with return of the vehicle outside office hours, or in cases where it is issued by cashing on a credit, debit or prepaid card, debit card, etc., the Lessor will refund by bank transfer net of bank charges according to the table in art. 6 ("Refund fee" or "International refund fee" in case of return in favor to a foreign bank account). By the time of return of the vehicle, the Customer must fill out the appropriate form

in the Lessor's stations and in any case communicate in writing the IBAN bank details of his current account to which to make the return. The term of thirty days for the return of the security deposit will start from the date on which the Customer will communicate the aforementioned IBAN bank details.

5. Security deposit charge. For any damage to the vehicle, its parts or accessories, attributable to any case, including, by way of example and without exclusion of other events, the hypotheses of accident - with or without collision with other vehicles -, as well as theft or fire or loss, whether total or partial, the Lessor is authorized to definitively charge the Customer a sum of money commensurate with the extent of the damage suffered. The Lessor reserves the right not to immediately repair the vehicle if the damage caused by the Customer does not affect its functionality.
6. Delayed charge. The Customer expressly authorizes the Lessor to the so-called delayed charge: all expenses not known at the time of return of the vehicle (for example damages, fines, etc.) but detected later, will be charged to the credit card whose data have been provided by the Customer.
7. Vehicle repair. It is forbidden to carry out repair work on the rented vehicle without the written authorization of the Lessor or in disregard of the instructions received. Failing this, the Lessor reserves the right to charge all the costs necessary for the restoration of the vehicle. The Customer may proceed at his own expense to repair the vehicle only with the prior written authorization of the Lessor and after issuing a regular invoice in favor of the Lessor himself, who, having complied with these conditions, undertakes, in turn, to reimburse the Customer for the expenses incurred by them.
8. Rental subject to VAT. In case of rental to companies, freelancers, and VAT holders in general, after the deadline for payment of the sums due for the rental, the Lessor will be entitled to default interest pursuant to Legislative Decree 231/2002.
9. Returns in favor of the Lessor. The Customer authorizes the Lessor to automatically offset the returns in his favor with what may be due for any reason to the Lessor.

## Art.5 – Penalties

The following amounts are inclusive of station charges and VAT 22%.

Name	Amount
Vehicle recovery penalty	€ 1000,00
Penalty late delivery	€ 50,00
Omitted accident declaration penalty	€ 500,00
Extra wash penalty	€ 35,00
Sanitation penalty	€ 100,00
Road accident penalty	€ 500,00
Out of borders recovery penalty	€ 1500,00

## Art.6 – Ancillary services and optional clauses:

The following amounts include station charges and 22% VAT.



Name	Amount
Young driver fee	€ 10,00 per day
Additional driver fee	€ 5,00 per day
One way fee	€ 80,00
Delivery fee	To be agreed in advance
Pick-up fee	To be agreed in advance
Refund fee	€ 3,00
International refund fee	€ 10,00
Overtime fee	€ 35,00 per hour
Refueling fee	€ 25,00
Administrative expenses fee	€ 60,00
Snow chains	€ 10,00 per day
Road assistance fee	€ 200,00 per intervention
Help me	€ 5,00 per day
Baby seat, Booster seat, Cradle seat	€ 10,00 per day

## Art.7 – Standard price list

The following amounts are per day and include station charges and VAT 22%.

Car group	Low season (01/10 > 31/05)	High season (01/06 > 30/09)
A, Fiat 500 or similar	€ 50,00	€ 100,00
B, Fiat Panda or similar	€ 60,00	€ 110,00
C, Opel Corsa or similar	€ 70,00	€ 120,00
D, Fiat 500L or similar	€ 80,00	€ 130,00
Da, Fiat 500L AUTOMATIC or similar	€ 85,00	€ 135,00
E, Fiat Tipo SW or similar	€ 90,00	€ 140,00
EA, Fiat Tipo SW AUTOMATIC or similar	€ 95,00	€ 145,00
F1, Opel Vivaro 9p or similar	€ 100,00	€ 150,00
S1, VW T-Roc or similar	€ 80,00	€ 130,00
S1a, VW T-Roc AUTOMATIC or similar	€ 85,00	€ 135,00

La, Opel Insigna AUTOMATIC or similar	€ 200,00	€ 300,00
L2a, AUDI A8 AUTOMATIC or similar	€ 800,00	€ 1.000,00
L3a, MASERATI GT AUTOMATIC or similar	€ 1000,00	€ 1.500,00
LS1a, BMW X5 AUTOMATIC or similar	€ 600,00	€ 800,00
H, Fiat 500 Convertible or similar	€ 90,00	€ 140,00
Ha, Fiat 500 Convertible AUTOMATIC or similar	€ 95,00	€ 145,00
HL1a, AUDI A5 Convertible AUTOMATIC or similar	€ 400,00	€ 600,00
HS1, VW T-Roc Convertible or similar	€ 100,00	€ 150,00
M3, Fiat Doblo VAN or similar	€ 150,00	€ 150,00
M4, Fiat Scudo VAN or similar	€ 150,00	€ 150,00
M11, Fiat Ducato VAN or similar	€ 150,00	€ 150,00
MR, Iveco Daily Tipper or similar	€ 250,00	€ 250,00

## Art.8 – Limitation of Liability Clauses

Below are the excess amounts divided between the maximum amount for damage to the bodywork, the maximum for damage to wheels and glasses (windshields, windows, etc.) and the maximum for theft or fire of the vehicle.

Car group	MiniKasko	Kasko	SuperKasko
A, Fiat 500 or similar	Bodywork: 1500,00 € Wheels and Glasses: 1500,00 € Theft and Fire: 2000,00 €	Bodywork: 0,00 € Wheels and Glasses: 1500,00 € Theft and Fire: 2000,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 € Theft and Fire: 0,00 €
B, Fiat Panda or similar	Bodywork: 1500,00 € Wheels and Glasses: 1500,00 € Theft and Fire: 2000,00 €	Bodywork: 0,00 € Wheels and Glasses: 1500,00 € Theft and Fire: 2000,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 € Theft and Fire: 0,00 €
C, Opel Corsa or similar	Bodywork: 1700,00 €	Bodywork: 0,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 €

	Wheels and Glasses: 1700,00 € Theft and Fire: 2200,00 €	Wheels and Glasses: 1700,00 € Theft and Fire: 2200,00 €	Theft and Fire: 0,00 €
D, Fiat 500L or similar	Bodywork: 1900,00 € Wheels and Glasses: 1900,00 € Theft and Fire: 2400,00 €	Bodywork: 0,00 € Wheels and Glasses: 1900,00 € Theft and Fire: 2400,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 € Theft and Fire: 0,00 €
Da, Fiat 500L AUTOMATIC or similar	Bodywork: 1900,00 € Wheels and Glasses: 1900,00 € Theft and Fire: 2400,00 €	Bodywork: 0,00 € Wheels and Glasses: 1900,00 € Theft and Fire: 2400,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 € Theft and Fire: 0,00 €
E, Fiat Tipo SW or similar	Bodywork: 2100,00 € Wheels and Glasses: 2100,00 € Theft and Fire: 2600,00 €	Bodywork: 0,00 € Wheels and Glasses: 2100,00 € Theft and Fire: 2600,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 € Theft and Fire: 0,00 €
EA, Fiat Tipo SW AUTOMATIC or similar	Bodywork: 2100,00 € Wheels and Glasses: 2100,00 € Theft and Fire: 2600,00 €	Bodywork: 0,00 € Wheels and Glasses: 2100,00 € Theft and Fire: 2600,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 € Theft and Fire: 0,00 €
F1, Opel Vivaro 9p or similar	Bodywork: 2500,00 € Wheels and Glasses: 2500,00 € Theft and Fire: 3000,00 €	Bodywork: 0,00 € Wheels and Glasses: 2500,00 € Theft and Fire: 3000,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 € Theft and Fire: 0,00 €
S1, VW T-Roc or similar	Bodywork: 1900,00 € Wheels and Glasses: 1900,00 € Theft and Fire: 2400,00 €	Bodywork: 0,00 € Wheels and Glasses: 1900,00 € Theft and Fire: 2400,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 € Theft and Fire: 0,00 €
S1a, VW T-Roc AUTOMATIC or similar	Bodywork: 1900,00 € Wheels and Glasses: 1900,00 € Theft and Fire: 2400,00 €	Bodywork: 0,00 € Wheels and Glasses: 1900,00 € Theft and Fire: 2400,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 € Theft and Fire: 0,00 €
La, Opel Insigna AUTOMATIC or similar	Not available	Not available	Not available
L2a, AUDI A8 AUTOMATIC or similar	Not available	Not available	Not available

L3a, MASERATI GT AUTOMATIC or similar	Not available	Not available	Not available
LS1a, BMW X5 AUTOMATIC or similar	Not available	Not available	Not available
H, Fiat 500 Convertible or similar	Bodywork: 1500,00 € Wheels and Glasses: 1500,00 € Theft and Fire: 2000,00 €	Bodywork: 0,00 € Wheels and Glasses: 1500,00 € Theft and Fire: 2000,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 € Theft and Fire: 0,00 €
Ha, Fiat 500 Convertible AUTOMATIC or similar	Bodywork: 1500,00 € Wheels and Glasses: 1500,00 € Theft and Fire: 2000,00 €	Bodywork: 0,00 € Wheels and Glasses: 1500,00 € Theft and Fire: 2000,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 € Theft and Fire: 0,00 €
HL1a, AUDI A5 Convertible AUTOMATIC or similar	Not available	Not available	Not available
HS1, VW T-Roc Convertible or similar	Bodywork: 1900,00 € Wheels and Glasses: 1900,00 € Theft and Fire: 2400,00 €	Bodywork: 0,00 € Wheels and Glasses: 1900,00 € Theft and Fire: 2400,00 €	Bodywork: 0,00 € Wheels and Glasses: 0,00 € Theft and Fire: 0,00 €
M3, Fiat Doblo VAN or similar	Not available	Not available	Not available
M4, Fiat Scudo VAN or similar	Not available	Not available	Not available
M11, Fiat Ducato VAN or similar	Not available	Not available	Not available
MR, Iveco Daily Tipper or similar	Not available	Not available	Not available

## Art. 9 - Personal data processing policy

1. Data Controller. The Company Vitarent S.r.l., C.F. e P.IVA 03576640928, with registered office in Elmas (CA), via dei Trasvolatori SNC, PEC vitarentsrls@pec.it, as owner of the processing of personal data, informs the Customer that some of his personal data will be collected in order to execute the rental contract.
2. Object, type of data and purpose. The following will be collected: personal data (name, surname, date and place of birth, tax code, residential address) necessary for the stipulation of the rental contract and for the execution of contractual obligations deriving from the contract, for the fulfillment of tax obligations and communication to the Police in the cases provided for by law; data relating to age, copy of the driving license and seniority of the same for the purpose of verifying possession of the requirements necessary for the rental of motor vehicles and for the possible application of the particular conditions of contract concerning the category of Customers "Young Driver"; the address of residence, any elected domicile and additional contact information such as landline and / or mobile telephone number, e-mail address, for sending communications regarding the execution of the contract; the data concerning your debit, credit and / or debit or prepaid card, IBAN bank details for the fulfillment of the obligations to pay the contract fee, the security deposit as well as for any "delayed charge" for any case of charges subsequent to the return of the vehicle and for any returns in favor of the Customer.

3. Data collection. The data of the interested party are collected, as a rule, directly by the owner through its offices or through automated systems such as filling out the booking form on the [www.vitarent.it](http://www.vitarent.it) site. The rental company also makes use of partners such as brokers and business brokers and, if the request for a contract or booking is received through these other channels, the data of the interested party will be collected by and responsible for these third parties, always and in any case for the purposes referred to in the above point.
4. Communication to third parties. The data may be communicated for tax obligations to the commercial firm that manages the accounting of the data controller, to the Police in the cases provided for by law and for the protection of legitimate interests of the data controller as well as to the judicial authority for the possible protection of the rights of the data controller.
5. Rights of the interested party. The Customer has the right to know, rectify, modify, delete personal data concerning him, oppose further processing, by email communication to the e-mail address [privacy@vitarent.it](mailto:privacy@vitarent.it) or by registered mail to be sent to Vitarent S.r.l., Elmas (CA), via dei Trasvolatori SNC – in this case, the communication must be accompanied, respectively, by a scan or copy of a valid identity document of the interested party who declares its conformity with the original. Vitarent S.r.l. undertakes to respond to the requests of the interested party at the latest within one month of the communication. Moreover, if the opposition to the treatment makes it impossible to provide the rental service, Vitarent S.r.l. will be unable to execute the contract with the consequences referred to in art. 1, paragraph 8 of the rental conditions.
6. Safety. Personal data are stored electronically but not fully automated. The servers are located in the territory of the European Union. Personal data are also stored in paper form in the archives located at the operating offices and at the registered office of the company in premises equipped with an alarm system and whose access is allowed only, respectively, to employees and directors of the company.
7. Retention period. The data will be stored in the company's archives for a period of six months from the end of the contract (to be identified on the date of return of the vehicle), after which they will be processed exclusively for tax obligations. Once the obligations of a fiscal nature and protection of the rights of the data controller have been exhausted, the data may be further stored for scientific, historical, and statistical research purposes, subject to verification of the possibility of storing them so that the identification of the interested party is or is no longer allowed.
8. Consent. By signing this clause and / or with the booking request, the Customer expresses his consent to the processing of data concerning him, specifically identified in the above points and in the terms (purpose, rights, communication to third parties, security, and duration) indicated therein. The lack of consent will make it impossible for Vitarent S.r.l. to provide rental services with the consequences referred to in art. 1, par. 8 of the rental conditions.

## Art.10- Disputes

1. The contract is governed by Italian law. The Italian text prevails over the English version because it expresses the exact will of the parties.
2. No modification to this contract is permitted without the consent of the Lessor.
3. The Customer has the right to lodge a complaint within fifteen days from the end of the rental for any disservice and to allow the Lessor to reach a settlement solution, in case of validity of his reasons.
4. All disputes relating to charges can only be raised once the Customer has made the payment, no later than thirty days from this.
5. In case of disputes about the content of the contract, the recordings and copies held in the paper and computer archive of the Lessor will prevail.
6. For all disputes between the Lessor and the Professional Customer, the Court of Cagliari has exclusive jurisdiction to the exclusion of any other alternative forum provided for by law. For disputes between the Lessor and the Consumer Customer pursuant to Legislative Decree 206/2005 will operate the jurisdiction of the court identified pursuant to art. 66-bis, s.d.

# VITARENT Damage matrix

## Legend:

- **Scratch or Abrasion:** Removal of material or painted surface, caused by friction.
  - **Normal wear:** Surface affected on a single vehicle component less than 1cm x 1cm.
  - **Light:** Surface affected on a single vehicle component between 1cm x 1cm and 10cm x 10cm
  - **Medium:** Surface affected on a single vehicle component between 10cm x 10cm and 30cm x 30cm
  - **Severe:** Surface affected on a single vehicle component greater than 30cm x 30cm
  
- **Dent:** Deformation of the normal shape that does not need replacement.
  - **Normal wear:** Surface affected on a single vehicle component less than 1cm x 1cm.
  - **Light:** Surface affected on a single vehicle component between 1cm x 1cm and 5cm x 5cm
  - **Medium:** Surface affected on a single vehicle component between 5cm x 5cm and 10cm x 10cm
  - **Severe:** Surface affected on a single vehicle component greater than 10cm x 10cm
  
- **Replacement:** The loss, breakage, or impairment of a component such as to require replacement, for example punctured tires, chipped, or cracked windshields etc.
  
- **NQ – Not quantifiable:** Damage that cannot be quantified without specific verification by a specialized third party.

The amounts in this matrix include:

1. Cost of spare parts where necessary
2. Labour costs
3. Costs of consumables
4. Waste disposal costs

All amounts are in euro and VAT excluded. They do not include loss of earnings due to technical downtime, or compensation for the days of unavailability of the vehicle for hire, for the time required for repairs or finding spare parts.

The damage matrix does not include damages to the underbody, suspensions, mechanical parts, engine and its accessories (radiator, alternator, etc.), damage deriving from incorrect refuelling, damage to the interior (upholstery, saddlery, dashboard, etc.), damage to structures supporting the frame or in general to all those damages for which it is not possible to provide an immediate quantification and which will be subject to specific assessment by an expert or a workshop appointed by VITARENT.

## Groups A/B/C/D/Da/E/Ea/S1/S1a/HS1/F1/H/Ha/M3/M4/M11/MR

		SCRATCH\ABRASION			DENT			REPLACEMENT
		LIGHT	MEDIUM	SEVERE	LIGHT	MEDIUM	SEVERE	
<i>CAR BODY</i>	Front bonnet	345	405	505	495	555	675	1350
	Front bumper	285	345	445	405	465	585	1170
	Front mudguard	345	405	505	460	520	640	1280
	Front door	380	440	540	515	575	695	1390
	Rear door	380	440	540	515	575	695	1390
	Sills	345	405	505	460	520	640	1280
	Rear mudguard	435	495	595	715	775	895	1790
	Rear bumper	285	345	445	715	775	895	1790
	Rear Trunk	405	465	565	555	615	735	1470
	Roof	380	440	540	515	575	695	1390
	Door handle (latch excluded)	140	200	300	NQ	NQ	NQ	460
	Side door	445	505	605	560	620	740	1925
	Rear Doors	445	505	605	560	620	740	1490
	Fuel door	85	85	85	185	185	185	185
	Pillars	285	345	445	NQ	NQ	NQ	NQ
	Front bumper moulding	95	125	100	NQ	NQ	NQ	200
	Door moulding	95	125	100	NQ	NQ	NQ	200
	Rear bumper moulding	95	125	100	NQ	NQ	NQ	200
<i>REAR VIEW MIRRORS</i>	Complete rear view mirror	NQ	NQ	NQ	NQ	NQ	NQ	570
	Rear view mirror glass	NQ	NQ	NQ	NQ	NQ	NQ	95
	Rear view mirror cap	95	142,5	190	NQ	NQ	NQ	380
<i>LIGHTS</i>	Headlight	NQ	NQ	NQ	NQ	NQ	NQ	690
	LED or XENON headlight	NQ	NQ	NQ	NQ	NQ	NQ	1090
	Front fog light	NQ	NQ	NQ	NQ	NQ	NQ	245
	Taillight	NQ	NQ	NQ	NQ	NQ	NQ	560
	LEX or XENON taillight	NQ	NQ	NQ	NQ	NQ	NQ	960
	Rear fog light	NQ	NQ	NQ	NQ	NQ	NQ	245
	Turn signal indicators	NQ	NQ	NQ	NQ	NQ	NQ	95
<i>WHEELS</i>	Couple of tires	NQ	NQ	NQ	NQ	NQ	NQ	295
	Alloy rim	205	235	285	NQ	NQ	NQ	690
	Steel rim	55	85	135	NQ	NQ	NQ	230
	Wheel cup	50	50	50	NQ	NQ	NQ	50
	Tool kit and jack	NQ	NQ	NQ	NQ	NQ	NQ	165
	Tire repair kit	NQ	NQ	NQ	NQ	NQ	NQ	145
	Spare wheel	NQ	NQ	NQ	NQ	NQ	NQ	300
<i>GLASSES</i>	Windshield	NQ	NQ	NQ	NQ	NQ	NQ	850
	Rear window	NQ	NQ	NQ	NQ	NQ	NQ	600
	Front window	NQ	NQ	NQ	NQ	NQ	NQ	250
	Fixed front window	NQ	NQ	NQ	NQ	NQ	NQ	265
	Rear window	NQ	NQ	NQ	NQ	NQ	NQ	250
	Fixed rear windo	NQ	NQ	NQ	NQ	NQ	NQ	265
<i>COMPONENTS</i>	High visibility jacket	NQ	NQ	NQ	NQ	NQ	NQ	20
	Warning triangle	NQ	NQ	NQ	NQ	NQ	NQ	20
	Car documents	NQ	NQ	NQ	NQ	NQ	NQ	65
	Key	NQ	NQ	NQ	NQ	NQ	NQ	575
	GPS Navigation system	NQ	NQ	NQ	NQ	NQ	NQ	355
	Audio system	NQ	NQ	NQ	NQ	NQ	NQ	1095
	Baby seat	NQ	NQ	NQ	NQ	NQ	NQ	150
	Snow chains	NQ	NQ	NQ	NQ	NQ	NQ	100
Door latch	NQ	NQ	NQ	NQ	NQ	NQ	525	

## Groups La/L2a/L3a/LS1a/HL1a

		SCRATCH\ABRASION			DENT			REPLACEMENT
		LIGHT	MEDIUM	SEVERE	LIGHT	MEDIUM	SEVERE	
<i>CAR BODY</i>	Front bonnet	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Front bumper	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Front mudguard	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Front door	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Rear door	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Sills	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Rear mudguard	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Rear bumper	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Rear Trunk	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Roof	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Door handle (latch excluded)	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Side door	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Rear Doors	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Fuel door	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Pillars	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Front bumper moulding	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Door moulding	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Rear bumper moulding	NQ	NQ	NQ	NQ	NQ	NQ	NQ
<i>REAR VIEW MIRRORS</i>	Complete rear view mirror	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Rear view mirror glass	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Rear view mirror cap	NQ	NQ	NQ	NQ	NQ	NQ	NQ
<i>LIGHTS</i>	Headlight	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	LED or XENON headlight	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Front fog light	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Taillight	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	LEX or XENON taillight	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Rear fog light	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Turn signal indicators	NQ	NQ	NQ	NQ	NQ	NQ	NQ
<i>WHEELS</i>	Couple of tires	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Alloy rim	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Steel rim	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Wheel cup	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Tool kit and jack	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Tire repair kit	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Spare wheel	NQ	NQ	NQ	NQ	NQ	NQ	NQ
<i>GLASSES</i>	Windshield	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Rear window	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Front window	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Fixed front window	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Rear window	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Fixed rear windo	NQ	NQ	NQ	NQ	NQ	NQ	NQ
<i>COMPONENTS</i>	High visibility jacket	NQ	NQ	NQ	NQ	NQ	NQ	20
	Warning triangle	NQ	NQ	NQ	NQ	NQ	NQ	20
	Car documents	NQ	NQ	NQ	NQ	NQ	NQ	65
	Key	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	GPS Navigation system	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Audio system	NQ	NQ	NQ	NQ	NQ	NQ	NQ
	Baby seat	NQ	NQ	NQ	NQ	NQ	NQ	150
	Snow chains	NQ	NQ	NQ	NQ	NQ	NQ	100
Door latch	NQ	NQ	NQ	NQ	NQ	NQ	NQ	